THE EXPERIENTIAL LIBRARY: A PLATFORM FOR RESEARCH, TEACHING, AND LEARNING

OUR STRATEGIC PRIORITIES – 2020
VISION
The Libraries: NC State’s Competitive Advantage.

GUIDING PRINCIPLES
We will...
• Enrich the educational experience, research productivity, and student and faculty life at NC State.
• Anticipate and meet user needs, creating accessible virtual and physical environments and services that inspire, connect, and benefit our users.
• Align with university priorities, and foster partnerships to increase our value, utilization, and relevance.
• Invest heavily in talent recruitment, development, and retention.
• Incubate emerging technologies and premier spaces that are accessible to the entire NC State community.
• Nurture a diverse, equitable, and inclusive organization that enables welcoming services and spaces, experimentation, aspiration, creativity, and success.

VALUES
• User-Centered
• Access
• Experimentation
• Collaboration
• Diversity
• Agility
• Well-being
• Delight
GOAL 1: STUDENT SUCCESS AND AFFORDABILITY

1. Provide responsive, welcoming services to support academic and extra/curricular learning and success.

2. Serve as a leader in experiential learning at NC State.

3. Partner with the Division of Academic and Student Affairs to create the Academic Success Center and new library spaces as a “one-stop shop” for a variety of student learning activities and support services.

4. Improve spaces for users and collections in the three branch libraries, in partnership with the Colleges of Design, Natural Resources, and Veterinary Medicine.

5. Expand the Libraries’ impact on textbook and technology affordability, including expanded partnerships with DELTA, the Bookstores, and various colleges.
1. Use data-informed, community-driven best practices to provide robust collections as core research infrastructure.

2. Amplify the research and scholarly impact of NC State by providing services, spaces, and tools that facilitate and enhance creation, discovery, and dissemination of knowledge.

3. Support seamless discovery and delivery of resources and services for users.

4. Position the Libraries and the university as a leader in the development of shared infrastructure and public research, providing services and resources that promote open, reproducible, interdisciplinary research.

5. Empower librarians and staff to be catalysts and connectors in the research process.
GOAL 3: ENHANCED REPUTATION, PROFILE, AND RANKINGS FOR NC STATE UNIVERSITY (“COMPETITIVE ADVANTAGE”)

1. Serve as a major factor in the recruitment and retention of world-class faculty, staff, and students to the university.
2. Provide a comprehensive suite of experiential programs, workshops, and events that engages, connects, and spans boundaries across the university community and beyond.
3. Provide compelling venues for showcasing student and faculty work.
4. Serve as one of NC State’s primary destinations for visitors from across the state, nation, and world.
5. Cultivate a reputation for leadership and innovation in the research library community and in higher education.
GOAL 4: ORGANIZATIONAL SUSTAINABILITY, DIVERSITY, AND EXCELLENCE

1. Develop a culture that empowers all members of the Libraries’ staff to contribute effectively, equitably, and meaningfully.

2. Encourage and recognize creativity, productivity, and efficiency in all their forms and from all levels of the organization.

3. Foster an environment that supports transparent, thoughtful priority setting and strategic decision-making, including tools for sunsetting ideas, projects, and committees.

4. Preserve budgetary flexibility and increase private funding to invest in timely small-, medium-, and large-scale opportunities.

5. Assess the Libraries’ progress on each strategic priority using adaptive planning models, and share that assessment with the entire organization.