

The NCSU Libraries Newsletter

NC STATE UNIVERSITY

<http://www.lib.ncsu.edu/whatsnew/>

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Improved Security at D. H. Hill Library

The NCSU Libraries has been working with David Rainer, associate vice chancellor for Environmental Health and Public Safety and cochair of the Campus Security Task Force, to improve security in the D. H. Hill Library and to raise patron awareness of risks. The Campus Security Task Force, established in fall 2003 by former chancellor Marye Anne Fox to improve safety on campus, has already been accomplished several goals, and plans for additional efforts are underway.

Sergeant Jon Barnwell of Campus Police provided safety training for all library staff. Barnwell is in charge of crime prevention and media relations, and he spoke with library staff on several occasions about general campus safety issues, as well as some of the particular issues facing a facility such as the library. The D. H. Hill Library welcomes more than 1.2 million visitors each year, is accessible to the general public, and is frequently open twenty-four hours per day.

A goal of the safety-training sessions was to ensure that all staff members on duty are prepared to report suspicious incidents promptly and to respond appropriately to crimes or disturbances. Barnwell shared statistics with library staff showing that the majority of crimes that occur in the library are larcenies—usually personal belongings taken from students who leave them unattended or are asleep. Barnwell, who provides safety training as part of university-wide new staff orientation, is now including information specific to D. H. Hill Library in that forum as well.

This fall, new security alert signs and table tents were posted at the entrance and throughout the library, emphasizing the need for patrons to be aware of their surroundings and belongings. Ongoing awareness will be addressed through articles in the *Technician* and university *Bulletin* and other campus publications, particularly at the end of the semester when crime typically increases. The October 15 issue of the *Bulletin* published an article by David Rainer that summarized some of the efforts underway in response to the Campus

Security Task Force. Library staff are kept apprised via electronic mail of incidents that have occurred in the library and have been posted in the Campus Police “Daily Activities Report.”

Library staff who work in the bookstacks already carry two-way radios with which they can communicate immediately with supervisors at the Circulation Desk. The Libraries is purchasing additional radios, has extended their use into other departments with staff who move through public areas of the library, and will be providing the Circulation Desk with Campus Police radios. These will enable the supervisor on duty to communicate immediately and directly with all Campus Police personnel.

Library staff members need to be visible to the public so they can serve both as a deterrent to crime and as library representatives to whom users can report thefts or suspicious behavior. Staff in the bookstacks will soon wear standard colored shirts or other garments to make them easily identifiable, and other library staff will have identification badges.

Facilities issues are also being addressed. Tamper-resistant light switches have been installed in all public restrooms in the bookstacks. These prevent the lights from being turned off and keep these isolated areas well lit.

The NCSU Libraries will continue to work with Environmental Health and Public Safety to improve the security of the D. H. Hill Library and to strengthen safety awareness throughout the NC State community. ♦

Tom Wolfe Special Reading

Tom Wolfe will speak at a Friends reading in the McKimmon Center on Wednesday, December 1, 2004, at 7:00 P.M. Wolfe is promoting his new book *I am Charlotte Simmons*. Tickets are \$5 for the general public. NC State students attend for free with a valid student ID. Tickets are available at the door or in advance from the Friends or Quail Ridge Books and Music. For more information, call the Friends, Monday through Friday, 8:00 A.M. to 5:00 P.M., at 515-2841. ♦

Schedule of Hours for the NCSU Libraries
Spring Semester, January 9, 2005, through May 22, 2005

4/20/2004

D. H. Hill Library Hours

**BUILDING/CIRCULATION/
RESERVES/PERIODICALS***

Sunday: 9:00 A.M. with 24-hour service
until Friday, 10:00 P.M.
Saturday: 9:00 A.M. to 10:00 P.M.

* **Building access is restricted to
NC State students, faculty, staff,
and other eligible library borrowers
between 10:00 P.M. and 7:00 A.M.
A current picture ID is required.**

REFERENCE DESK

Monday–Thursday: 7:30 A.M. to 12:00 MIDNIGHT
Friday: 7:30 A.M. to 10:00 P.M.
Saturday: 9:00 A.M. to 10:00 P.M.
Sunday: 10:00 A.M. to 12:00 MIDNIGHT

**INTERLIBRARY & DOCUMENT DELIVERY/
TRIPSAVER**

MONDAY–FRIDAY: 8:00 A.M. TO 5:00 P.M.

MEDIA CENTER

Monday–Thursday: 7:30 A.M. to 10:00 P.M.
Friday: 7:30 A.M. to 6:00 P.M.
Saturday: 9:00 A.M. to 6:00 P.M.
Sunday: 1:00 P.M. to 10:00 P.M.

SATELLITE SHELVING FACILITY

Mon.–Fri.: 8:00 A.M. to 5:00 P.M.
BY APPOINTMENT ONLY

MICROFORMS CENTER

Monday–Thursday: 7:30 A.M. to 10:00 P.M.
Friday: 7:30 A.M. to 6:00 P.M.
Saturday: 9:00 A.M. to 6:00 P.M.
Sunday: 1:00 P.M. to 10:00 P.M.

DIGITAL MEDIA LAB

Monday–Thursday: 7:30 A.M. to 10:00 P.M.
Friday: 7:30 A.M. to 6:00 P.M.
Saturday: 9:00 A.M. to 6:00 P.M.
Sunday: 1:00 P.M. to 10:00 P.M.

PHOTOCOPY SERVICES*

Monday–Friday: 8:00 A.M. to 5:00 P.M.

***Night & Weekend Attendant on Duty:**

Monday–Thursday: 5:00 P.M. to 12:00 MIDNIGHT
Friday: 5:00 P.M. to 10:00 P.M.
Saturday: 9:00 A.M. to 10:00 P.M.
Sunday: 10:00 A.M. to 12:00 MIDNIGHT

SPECIAL COLLECTIONS/ARCHIVES

Monday–Friday: 8:00 A.M. to 5:00 P.M.
Saturday: 9:00 A.M. to 5:00 P.M.
Sunday: 1:00 P.M. to 5:00 P.M.

HILL OF BEANS COFFEE BAR

Mon.–Thurs.: 7:00 A.M. to 11:00 P.M.
Fri.: 7:00 A.M. to 3:00 P.M.
Sat.: CLOSED
Sun.: 4:00 P.M. to 11:00 P.M.

Branch Library Hours

DESIGN, NATURAL RESOURCES, TEXTILES, VETERINARY MEDICAL*

REGULAR SPRING TERM HOURS:

Monday–Thursday: 7:30 A.M. to 11:00 P.M.
Friday: 7:30 A.M. to 8:00 P.M.
Saturday: 9:00 A.M. to 10:00 P.M.
Sunday: 1:00 P.M. to 11:00 P.M.

BREAK/INTERSESSION HOURS:

Monday–Friday: 8:00 A.M. to 5:00 P.M.
Saturday: 1:00 P.M. to 5:00 P.M.
*Saturday (VET.MED.): 9:00 A.M. to 2:00 P.M.
Sunday: 1:00 P.M. to 5:00 P.M.

*Veterinary Medical Library opens at 6:30 A.M. Monday–Friday (regular hours).

EXCEPTIONS:

BREAK/INTERSESSION HOURS IN EFFECT AT BRANCH LIBRARIES ON THE FOLLOWING DATES:

March 5–12 (Saturday–Saturday)
March 25 (Friday)
May 10–21 (Tuesday–Saturday)

BRANCH HOURS WILL VARY FROM THE ABOVE SCHEDULES ON THE FOLLOWING DATES:

January 17 (Monday) 9:00 A.M.–6:00 P.M.
*January 17, Vet. Med. (Monday) NOON–8:00 P.M.
May 22 (Sunday) BEGIN SUMMER SCHEDULE

AFFILIATED LIBRARIES AND READING ROOMS

**African American Cultural Center Reading Room
(Witherspoon Student Center, Box 7318, 515-1397)**

Monday through Thursday 9:00 A.M.–9:00 P.M.
Friday 9:00 A.M.–5:00 P.M.
Saturday CLOSED
Sunday 1:00 P.M.–5:00 P.M.

Learning Resources Library (400 Poe Hall, Box 7801, 515-3191)

Monday through Thursday 8:00 A.M.–10:30 P.M.
Friday 8:00 A.M.–5:00 P.M.
Saturday CLOSED
Sunday 6:00 P.M.–10:00 P.M.

CLOSED FOR ALL UNIVERSITY HOLIDAYS. BREAK AND INTERSESSION HOURS MAY VARY.

EXCEPTIONS TO THE D. H. HILL LIBRARY BUILDING HOURS

Spring Break March 6 (Sunday) 9:00 A.M.– 10:00 P.M.
March 7–10 (Monday–Thursday) 7:00 A.M.– 12:00 MIDNIGHT
March 11 (Friday) 7:00 A.M.–10:00 P.M.
March 12 (Saturday) RESUME REGULAR SCHEDULE

Final Exams April 29–May 1 (Friday–Sunday) 24-HOUR SERVICE (Bldg. & Circulation)
May 6–8 (Friday–Sunday) 24-HOUR SERVICE (Bldg. & Circulation)

Semester Break May 10 (Tuesday) BUILDING CLOSES 10:00 P.M.
May 11–13 (Wednesday–Friday) 7:00 A.M.–10:00 P.M.
May 14–15 (Saturday & Sunday) 9:00 A.M.– 6:00 P.M.
May 16–20 (Monday–Friday) 7:00 A.M.–10:00 P.M.
May 21 (Saturday) 9:00 A.M.– 6:00 P.M.
May 22 (Sunday) BEGIN SUMMER SCHEDULE

USEFUL PHONE NUMBERS:

Library Hours and Information 515-7426
Circulation 515-3364
Design Library 515-2207
Digital Media Lab 513-3855
Distance Learning Services 513-3655
Interlibrary & Document Delivery 515-2116
Media Center 515-2977
Microforms Center 515-3370
Natural Resources Library 515-2306
Periodicals/Reserves 515-2597
Photocopy Services 515-2343
Reference Desk 515-2935
Satellite Shelving Facility 513-7190
Special Collections/Archives 515-2273
Textiles Library 515-3043
TRIPSAver 515-2116
Veterinary Medical Library 513-6218

Ask A Librarian: <http://www.lib.ncsu.edu/libref/>
Library WWW Site: <http://www.lib.ncsu.edu/>