

The NCSU Libraries Newsletter

NC STATE UNIVERSITY

<http://www.lib.ncsu.edu/whatsnew/>

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LIBRARY HOURS

Because of budget reductions, the NCSU Libraries has been forced to reduce its hours for the fall 2002 semester. The D. H. Hill Library will no longer be open after midnight, except during final exams, when it will be open until 3:00 A.M. Branch library hours have been slightly reduced. See details on page 3 of this *Newsletter*. ♦

DAILY FINES ELIMINATED FOR OVERDUE MATERIALS

The NCSU Libraries, to exercise better stewardship over its collections and to assure their availability to all borrowers, has changed certain rules and procedures related to overdue and unreturned materials, effective July 1, 2002. Here is an overview of the new and existing rules.

- **Daily fines** for most overdue materials will no longer be assessed.
- Items that have not been returned or renewed by **ten days past their due dates** will be treated as “lost” and bills will be issued for them. The amount billed will be \$100 (default) for replacement plus the standard \$25 processing cost per item.
- For items that are lost, **actual replacement costs** will be calculated at the time of payment or upon request; processing cost will remain at \$25.
- If the items are returned while they are less than sixty days overdue, no charges will be owed.
- Library borrowing privileges will be suspended for borrower accounts with items more than sixty days overdue or with unpaid balances.
- An appeals committee appointed by the University Library Committee will consider cases that seem to involve extraordinary circumstances.
- Renewals will be limited as follows:
 - ♦ NCSU undergraduates—one renewal
 - ♦ NCSU graduate students—two renewals
 - ♦ NCSU faculty—two renewals
 - ♦ All other borrowers—one renewal
- Fines for recalled items and reserve materials (including laptop computers) will remain in effect.

Library users may review their library accounts and renew books online by clicking on “My Borrowing Record” at <http://www.lib.ncsu.edu/ads/borrow.html>. Details on library-borrowing eligibility and rules may also be found there and on the “FAQ” link on overdue and renewal rules. Please direct queries to library_circulation@ncsu.edu or inquire at any Libraries’ circulation desk ♦

GOVERNMENT INFORMATION SERVICES

Jack McGeachy, the social sciences librarian in the Research and Information Services Department, is currently overseeing the NCSU Libraries’ Federal Depository and the North Carolina Documents programs. McGeachy brings more than twenty years of experience in government documents collection management to this assignment. He also serves as the lead reference librarian for government documents. For the duration of this assignment, other subject specialists will share responsibilities for instructional support, reference assistance, and reference collection development in the areas of political science, public administration, sociology, anthropology, social work, law, and women’s studies. Faculty members who wish to request support in these areas may contact McGeachy; he will direct their inquiries to the appropriate subject specialist. ♦

ASK A LIBRARIAN LIVE

The NCSU Libraries has added exciting new features to its virtual reference service. Patrons, in addition to “chatting” with a librarian online and viewing recommended Web pages, may interact more fully with librarians through the enhanced co-browsing capabilities. Users can now guide librarians to areas where problems occur; the librarian sees the same thing as the patron and either guides the search or recommends changes in search strategy to the patron. To make it easier for patrons and librarians to communicate about what they are looking at on the screen, a red arrow feature has been added. The patron or the librarian can place the arrow on the screen by simply right-clicking the mouse on any link on the

page. An additional enhancement is the ability to see terms typed into search boxes on either side of the reference interaction. This feature enables librarians to show by example how to search the Libraries' catalog or databases. With these improvements, librarians can instruct patrons in the use of databases and other library resources almost as easily as if the transaction were happening in person. As before, at the end of the session, a list of links to the pages that were visited appears on the patron's screen, and an electronic-mail transcript of the entire transaction is sent to the patron.

Virtual reference assistance is available during the following hours:

- Monday through Thursday: 9:00 A.M. to 9:00 P.M.
- Friday: 9:00 A.M. to 5:00 P.M.
- Saturdays: 1:00 to 5:00 P.M.
- Sunday: 1:00 to 9:00 P.M.

If assistance is needed at other times, please use the "Ask A Librarian" electronic-mail option to leave a message. The turnaround time for these requests is generally eight hours or less during normal business hours. ♦

What's New

East Wing Renovations Create Confusion, Excitement

If the NCSU Libraries seems surrounded by construction equipment and workers recently, it is all for a good cause. The result of the construction will be a series of renovations of the East Wing's second floor that will provide a new level of digital services, consultation, and training for faculty and students. These renovations will be completed by January 2003.

A new **Learning and Research Center for the Digital Age (LRCDA)** is being constructed in the open area on the second floor. The LRCDA consists of the Scholarly Communication Center (SCC), Faculty Center for Teaching and Learning (FCTL), Information Technology Training Center (ITTC), Digital Library Initiatives Department (DLI), and the Learning Technology Services (LTS). The areas being renovated in the LRCDA will house the staffs of the DLI and LTS and provide space for a brand-new Digital Media Laboratory.

Staff from DLI work with new information technologies to develop library services and programs that enhance the research and information efforts of library users. The LTS staff will offer a full range of hands-on training and consulting services for teaching faculty and graduate students, aimed at helping them integrate new information technologies into classroom teaching. To provide support for faculty and students needing digital images and

sound for teaching and classroom projects, the Digital Media Lab will provide numerous scanning and digitization stations, printers, a small audiovisual lab for audio and video recording and editing, a camera booth with a copy stand, and a Usability Research Lab.

In the meantime, getting around on the second floor of the East Wing will be more difficult but not impossible. The Microforms Center, SCC, FCTL, and ITTC computer labs remain open and can be accessed by using one of the North or South Tower elevators located near the bookstacks to get to the second floor. The main hallway serving every area, except the ITTC labs, will be open.

Individuals needing to access the ITTC labs should take one of the tower elevators to the second floor, exit the elevator, turn left at the doorway into the South Tower, and follow the small passageway between the study carrels on the left and stacks on the right into the East Wing. Once in the East Wing, the hallway that runs straight ahead will take users to the ITTC Lab doors; the hallway to the right will take them to FCTL, the SCC, Microforms Center, or accessible restrooms. Temporary signage will direct users down the appropriate hallways. It is no longer possible to use Elevators 1 or 2 or Stairs 2 or 3 in the East Wing to get to those locations. ♦

Contributors: Carolyn Argentati (Public Services); June Brotherton (Administration and Advancement); Linda Saunders (Research and Information Services); and Brad Warren (Access and Delivery Services).

Schedule of Hours for the NCSU Libraries

Fall Semester, August 17, 2002, through January 5, 2003

8/5/2002

D. H. Hill Library Hours

BUILDING/CIRCULATION/ RESERVES/PERIODICALS*

Mon.–Thurs.: 7:00 A.M. to 12:00 MIDNIGHT
 Fri.: 7:00 A.M. to 10:00 P.M.
 Sat.: 9:00 A.M. to 10:00 P.M.
 Sun.: 10:00 A.M. to 12:00 MIDNIGHT

* **Building access is restricted to
 NC State students, faculty, and staff
 between 10:00 P.M. and midnight.
 A current picture ID is required.**

REFERENCE DESK

Mon.–Thurs.: 7:00 A.M. to 12:00 MIDNIGHT
 Fri.: 7:00 A.M. to 10:00 P.M.
 Sat.: 9:00 A.M. to 10:00 P.M.
 Sun.: 10:00 A.M. to 12:00 MIDNIGHT

INTERLIBRARY & DOCUMENT DELIVERY/ TRIPSAVER

Mon.–Fri.: 8:00 A.M. to 5:00 P.M.

MEDIA CENTER

Mon.–Thurs.: 7:00 A.M. to 10:00 P.M.
 Fri.: 7:00 A.M. to 6:00 P.M.
 Sat.: 9:00 A.M. to 6:00 P.M.
 Sun.: 1:00 P.M. to 10:00 P.M.

MICROFORMS CENTER

Mon.–Thurs.: 7:00 A.M. to 10:00 P.M.
 Fri.: 7:00 A.M. to 6:00 P.M.
 Sat.: 9:00 A.M. to 6:00 P.M.
 Sun.: 1:00 P.M. to 10:00 P.M.

PHOTOCOPY SERVICES

Regular Office Hours:

Mon.–Fri.: 8:00 A.M. to 5:00 P.M.

*NIGHT/WEEKEND HOURS:

*Attendant is on duty. Knock on the door inside
 Photocopy Services lobby.

Mon.–Thurs.: 5:00 P.M. to 12:00 MIDNIGHT
 Fri.: 5:00 P.M. to 10:00 P.M.
 Sat.: 9:00 A.M. to 10:00 P.M.
 Sun.: 10:00 A.M. to 12:00 MIDNIGHT

SPECIAL COLLECTIONS/ARCHIVES

Mon.–Fri.: 8:00 A.M. to 5:00 P.M.
 Sat.: 9:00 A.M. to 5:00 P.M.
 Sun.: 1:00 P.M. to 5:00 P.M.

EXCEPTIONS TO MAIN LIBRARY HOURS

Fall Break	October 13 (Sunday)	10:00 A.M.–10:00 P.M.
	October 14–15 (Monday & Tuesday)	7:00 A.M.–10:00 P.M.
	October 16 (Wednesday)	RESUME REGULAR SCHEDULE
Thanksgiving	November 27 (Wednesday)	7:00 A.M.–10:00 P.M.
	November 28 (Thursday)	CLOSED
	November 29 (Friday)	9:00 A.M.–6:00 P.M.
Final Exams	December 6–16 (Friday–Monday)	7:00 A.M.–3:00 A.M. (Bldg. & Circulation)
Semester Break	December 17–20 (Tuesday–Friday)	7:00 A.M.–10:00 P.M.
	December 21–22 (Saturday & Sunday)	10:00 A.M.–6:00 P.M.
	December 23 (Monday)	9:00 A.M.–6:00 P.M.
	December 24–25 (Tuesday & Wednesday)	CLOSED
	December 26–27 (Thursday & Friday)	9:00 A.M.–6:00 P.M.
	December 28–29 (Saturday & Sunday)	10:00 A.M.–6:00 P.M.
	December 30–31 (Monday & Tuesday)	7:00 A.M.–10:00 P.M.
	January 1 (Wednesday)	CLOSED
	January 2–3 (Thursday & Friday)	7:00 A.M.–10:00 P.M.
	January 4 (Saturday)	10:00 A.M.–6:00 P.M.
	January 5 (Sunday)	RESUME REGULAR SCHEDULE

Branch Library Hours

DESIGN, NATURAL RESOURCES, TEXTILES, VETERINARY MEDICAL*

REGULAR HOURS:

Monday–Thursday: 7:30 A.M. to 10:00 P.M.
 Friday: 7:30 A.M. to 8:00 P.M.
 Saturday: 9:00 A.M. to 10:00 P.M.
 Sunday: 1:00 P.M. to 10:00 P.M.

*Vet-Med Lib. opens at 6:30 A.M. Monday–Friday

BREAK/INTERSESSION HOURS:

Monday–Friday: 8:00 A.M. to 5:00 P.M.
 Saturday: 1:00 P.M. to 5:00 P.M.
 Sunday: 1:00 P.M. to 5:00 P.M.

*Vet-Med Lib. (Saturday): 9:00 A.M. to 2:00 P.M.

EXCEPTIONS TO BRANCH LIBRARIES HOURS:

BREAK/INTERSESSION HOURS IN EFFECT AT BRANCH LIBRARIES ON THE FOLLOWING DATES:

October 12–13 (Saturday & Sunday)	December 28–31 (Saturday–Tuesday)
November 27 (Wednesday)	January 2–4 (Thursday–Saturday)
December 18–22 (Wednesday–Sunday)	January 5 (Sunday) RESUME REGULAR SCHEDULE

BRANCH HOURS WILL VARY FROM THE ABOVE SCHEDULES ON THE FOLLOWING DATES:

September 2 (Monday, Labor Day)	1:00 P.M.–8:00 P.M.
October 14–15 (Monday & Tuesday)	7:30 A.M.–8:00 P.M.
November 28 (Thursday, Thanksgiving)	CLOSED
November 29 (Friday)	1:00 P.M.–5:00 P.M.
December 17 (Tuesday)	7:30 A.M.–8:00 P.M.
December 23 (Monday)	1:00 P.M.–5:00 P.M.
December 24–25 (Tuesday & Wednesday)	CLOSED
December 26–27 (Thursday & Friday)	1:00 P.M.–5:00 P.M.
January 1 (Wednesday)	CLOSED

AFFILIATED LIBRARIES AND READING ROOMS

African American Cultural Center Reading Room (Witherspoon Student Center, Box 7318, 515-1397)

Monday through Thursday

9:00 A.M.–9:00 P.M.

Friday

9:00 A.M.–5:00 P.M.

Saturday

Closed

Sunday

1:00 P.M.–5:00 P.M.

Learning Resources Library (400 Poe Hall, Box 7801, 515-3191)

Monday through Thursday

8:00 A.M.–10:30 P.M.

Friday

8:00 A.M.–5:00 P.M.

Saturday

Closed

Sunday

6:00 P.M.–10:30 P.M.

USEFUL PHONE NUMBERS:

Circulation	515-3364
Design Library	515-2207
Distance Learning Services	513-3655
Interlibrary & Document Delivery	515-2116
Media Center	515-2977
Microforms Center	515-3370
Natural Resources Library	515-2306
Periodicals/Reserves	515-2597
Photocopy Services	515-2343
Reference Desk	515-2935
Special Collections/Archives	515-2273
Textiles Library	515-3043
TRIPSAVER	515-7470
Veterinary Medical Library	513-6218

Telephone Renewal: 515-6065

Ask A Librarian: <http://www.lib.ncsu.edu/libref/>

E-mail ILL/TRIPSAVER: tripsaver@ncsu.edu

Library WWW Site: <http://www.lib.ncsu.edu/>