

Site Help - 5

11
12
51

Yinon

Services - 4

40, 27, 36, 41, 1, 52,
34, 45, 15, 18
16 - Borrowing Policies
49 - Print Reserves

Computing @ the Library - 3

3, 20, 19,
58 & 43 - Connecting Your Computer Library

about the library - 3

17, 33, 8, 44,
23, 10, 5, 40, 37,
21, 46, 57

Visiting the Library - 4

14, 4, 24, 7, 32, 54

Card - Sorting Usability Test
Tues. 4/20/04 Qiliang Li

Jobs - outside NCSU Citation Tools -
confusing

Contact Us - How to - no fill & Beers

Call Numbers → Dept. Contacts!

* My Borrowing Record *

Location → then A-2

Copyright → Policy

Directory → by Dept.

Remote access → Distance
learning

Location → Maps

About the Library - History
background, # of books

Course Review - refer to
E - Review

Ask a Librarian

Refer about the Librarian

Theses - name & field

~~laptops~~ → w/ Review

Reference - how to search

Visitors → all info
- parking, directions, etc.

- Theses / Dissertations
→ Searching
→ Catalog, etc.

Trip Saver - Recycling!

Reference ~~to~~ Review.

Research - Theses / Diss. → 52

Hours - 32, 33

Individual Categories:

40, 14, 6, 30, 26 - Employment at the Library

43, 55, 13, 2, 5, 46 (22-copyright)

↓
Directions
Parking

Directory - by name & Dept. (8)

8, 5, 7, 44, 9, 11

Locations (10)

⊗ 21, 23, 17, 24, 19, 54

Services [39]

29 - Article Delivery

25, 45, 35, 20, 3, 7, 28,

58 - Networking Services

56 - How to Use the Library Efficiently

50, 36, 12, 53, 1, 41, 15

Mon. 4/26

3 pm

- A-2 softwring

Giving - donating books

Employment - more formal

- Reference → not clear

- How do I = Help [Help pad]

Forms - which forms?

- 1st ~~texter~~ too

Instructions → for faculty

About the library - restricted
→ 1st texter too

"everyone knows what Nomadic
Computing is" = wireless

Visitor - imp. = Library-Info.

search for book, Then
ILL & recommend purchase

Library Pubs - Campus pubs.
Virtual Tour - new people

Depts. & Staff

Instruction

- Trips
Colloquy

Computers & Laptops

→ Mobile Computing

Photocopy → link to copyright
- not important

News & Events - not as imp.
but still useful

* - Search *

2) Site Index

3) Accessibility

4) Library Info

5) Library Services

6) Help

ECE
Grad.

Individual Categories

51, 14, 26, 7, 54, 15, 40 ✓

Library Information (38) - Visitors/55
- 33, 9, 23, 4, 9, 24, 17, 32, 30,
21, 31, 46, 2, 2, 20 ✓

Help (12)

- 28, 34, 56

News & Events (42)

5 ✓

Library Services (39)

- 35, 36, 53, 41, 18, 25, 2, 27, ✓
49, 1, 3, 47, 45, 52, 48, 6, 16, 29

Computers & Laptops (19)

- 43 ✓

20-24

30-33

46

~~4/27/04~~ Tues. 4/27/04 3pm
Larry Bliss

A-2 confusing Forms-confusing

Citation Tools - EndNote

How to - Services questions

Tutorials - confusing

Where is - location - offices

Computers & Laptops - lab location

Laptop policy

* Services to users w/ disabilities

Giving = FoL

wireless = Nomadic

Visitors - security policy

About the library - background history
Instructions - confusing - Outreach

Site Index - impt.

Library publications - confusing

Like Call Numbers

Library info. - vague

Library Services - good

Locations - Branch libraries (?)

General info - Borrowing, call#,
review - for students & faculty

"debatable"

Visitors = more specific services
than general library info.

Distance Learning Services -
needs elaboration -
library on campus?

Virtual
Tour -
everywhere

Theses / Dissertations:
- resources, & requirements

Printing - unclear

Thinks Tripsaver
could be confusing

Reserve Items - rooms?!

Tutorials - confusing - but useful

Directories - searchable

Check out or
book = borrowing

- parallel to NCSU web site

* E-Journal Finder * * DB Finder *

Individual Categories

28, 57, 50, 46, 37, 24, 41, 51, 30,

42, 31, 5, 4, 56, 13 [include 21 + mission statement]

The Research Process

1, 15, 22, 48, 52, 53

Services Available Electronically

20, 27, 25, 36, 40, 58

Mapping / Where Things Are / Basic Info.

54 - imp.; 2, 6, 8, 9, 10, 17, 23,

33, 44, 45, 54

Faculty Services

35 - Outreach

For Students [First Year Students - Imp.]

3, 7, 18, 32, (12/34), 47 = Renew a Book

16 = Check Out a Book 19 = Computer Lab [add?]

- add: overdue penalties

writing (Speaking Tutorial [9/15/16])

Thursday Apr 29 3:00P Parveen - Graduate
Chem E.
1st sem @
NCSU

Context/asked for clarification on:

Printing

Departments - "does it mean dept. in the Lib?"

Library Publications

Locations - Branch Lib's vs. locs inside library

Instruction - "Ambiguous," no idea of definition

J
(con't
on next
p.)

My Borrowing Record should be prominent, ~~needs~~
~~to be~~ actual contact navigation to it
needs improvement (directly to record)

Grouping of things done inside the library
(E-reserves separate from course Reserves)

Tutorials should be part of "How Do I..."/
Synonyms

Call Numbers ~~not~~ link not necessary

About the Library synonyms to better the Lib. Info.

Confusing terms

Tutorials ~~of~~

Library Services --

"What specific services?" - "no particular idea what to expect then"

Friends of the Lib
(fairly sure of meaning, but assumes Duke & CH)

1st thing, Borrowing
should be direct links
to record

Friends of the Library =
DUKE + UNC,
expert maps, house etc
of other libraries

Trip Saver = within the
library

~~the~~
Unity Lab = ~~the~~ location
link to general
Unity Labs webpage

Stuff = phone numbers, positions,
specific people

Branch Libraries = Hours,
locations

About the library =
general history +
~~info~~ info (stats)

Research Help Assistance = instruction (some
thing)

Trip Save more general than ILL

also campus delivery + ILL

~~1/1~~

① Borrowing
40, 16, 47, 41, 53

② Computing
58, 19, 43, 20, "Unity Lab"

③ Reserve Items
~~6, 2, 27~~ 6, 2, 27

④ Research Assistance
1, 52

⑤ Employment
26, "Student Jobs"

⑥ — (skipped)

⑦ Other Libraries to ~~Borrow~~
Borrow Books
36, 30, 17

⑧ — (skipped)

⑨ Library Services
29, 25, 3, 45, 1, 14, 50

~~⑩ About the Libraries~~

⑩ About the Lib
13, 5, 23, 31, 22, 46

⑪ Visitor Information
55, 24, 4, 21, 54

⑫ Directories

44, 9

⑬ Help

28, 34, 51, 15

Individual Categories:

~~11, 13,~~

11, 33, 42, 32

Neha - 4:40P Thu. 4/29/04

Graduate-Computer Sci. - ~~1~~ 1 year @ NCSCU

Clarifications Requested:

- Giving
 - Tutorials = about Lib Web page?
- Instruction
- Accessibility =
 - access to building?
- Connect ~~to~~ from off campus =
 - Nomadic computing?

ILL/TripSaver need to be more prominent than on current site

Call #'s should be in ~~in~~ catalog search options on homepage

Like Browse Shelf

Works @ Textiles Lib.
Circulation desk

-Setting up apps w/
Librarians should be under Contact US

Classroom instruction? instead of Instruction (possibly)

Library Publication = Publications by NCSCU affiliated people

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~~The~~ HoB hours need to be prominent

A-Z: browse library books by subject, would make sense as site index if ~~was~~ grouped w/ ~~the~~ "Search"

Library Services = page w/ info on borrowing from various libraries

~~How Do I...~~

Giving & Reccomend Purchase ~~as link~~ as link from How Do I

Library Info = ~~page with info on~~ Summary of info about stats, ~~ILL~~ ILL, central partners, history.

Site Index = alphabetical
Site Map = graphical

~~Hand~~

Policies = fines, circulation

Employment = full time

~~Students = part~~

Jobs = part time / student

~~Connect from off campus ~~link~~~~

2 "Dues & Fines"

- Policies

- "My"

Site Map = Navigation (Left) Bar

Need a tutorial on online / ~~er~~ resources

#5 Help [2]
3, 45, 50, 14, 57, 15, 48

#3 My Record

40, 47, 16, Dues & Fines charges

#6 How Do I... [34]
31, 41, 7 = Locate / Turn in Missing Items

#4 Search
11 = 18 36, 39, 53

#2 Locate By Category
2, 27, 52, 1, 5, 6, 49
Computing → 19, 20, 25, 43, 58 - sub group

#1 ~~Site Map~~
42

#1 Site Map

4

32

55

42

13 → 22 46

9 → 9, 44

23 → 17, 10, 33, 24

29

26

21

30

54

28

Dues + Fees

FOL member

- Trip Saver - confusing
E-Reserves - Reserves confusing

A-Z - confusing ~~Availability~~
Instructor - confusing

"Book Locator"

Tutorials - confusing

Library Pubs - our holdings - list

Forms - confusing [Online Forms?]

Citation Tools - confusing

Leave ~~the~~ Items - Hold

Theses / Dissertations → w/ catalog

Accessibility → access to building

(#8) Course Reserves [6]
27, 49

(#7) Researching Your Paper
48, 1, 35 ⇒ Research Instruction / ^{Library} use Inst.

52 & 41 → w/ Catalog

(#6) Copying & Printing
45, 22, 3

(#5) Computer / Computing Resources
25, 19, 20, 43, 58

(#4) Departments / Staff
23, 21, 9

(#3) Borrowing [16]
36, 40, 47, 53, 29 = Online Forms

① Help [12]

2, 7, 8, 13, 15,
28, 34, 51, 57

φ

18 = Find a Book /
Book Locations
56 = More Assistance ?

② Library Information [38]

4, 10, 14, 17, 24,
33, 39, 44, 46, 50, 54, 55

Sub Group = More Library Info.

30, 31, 32, 37, 42

5 = 'Library' Newsletter